





# Older People, Research and Useful Stuff

Kay Saville-Smith
Centre for Research, Evaluation and Social Assessment
(CRESA)











### Research and Its Use

- Research is diverse:
  - Pure how does the body, the brain, the world work
  - Applied how do we understand a particular problem
  - Evaluative did it work, what stopped it working
  - Transformational how do we change and enable
- Lots of people do it
- Lots of learnings go beyond the research itself







### Some 'learnings beyond' the research

- Key programmes with older people (see <u>www.goodhomes.co.nz</u> and <u>www.cresa.co.nz</u>)
  - Older people and home maintenance and repairs
  - Resilience in natural adverse events
  - Downsizing
  - Retirement villages







### Older people are diverse and deal with:

- Big stuff, little stuff, shocks, and game-changers
- We often fail to distinguish between or confuse them, especially:
  - Big and little stuff
  - Shocks and game-changers
- Confusing issues can disable people:
  - Focus on the individual weakness rather than enabling through changes to their environment, home and neighbourhoods
  - Promote dependency rather than independence









### What my research experience suggests:

- We paradoxically treat older people as:
  - Knowing everything or knowing nothing
  - Just like every other age group or totally different
  - Highly resourced or under resourced
- We hear what older people say but:
  - Rarely listen to what they mean.
  - Are hesitant to observe and discuss.
- Consequently we can:
  - Over or under service
  - Provide services which do not fit
  - Disempower rather than enable







### Some examples:

- In-home support is typically light housework, gardening, dressing and meal preparation – But for many older people what is critical are:
  - Spring cleaning
  - Shopping
  - Changing lightbulbs
  - Assistance to get repairs and maintenance work done
- Heat pumps are often promoted as alternatives for older people:
  - Many find them difficult and expensive to use
- Although there are a multiplicity of options for older people, downsizing is often couched in terms of move out and:
  - Go to retirement village
  - Live with children
  - Go to a rest home







### Big decisions are often poorly informed:

- Older people are diverse many believe they are better informed than they are, many are poorly advised by family, friends and, often 'professionals', many make decisions out of fear.
- Information is often around what providers give them not what older people want to know.
- Some major misunderstandings, wrong assumptions, knowledge gaps evident among older people and their advisers are around:
  - Retirement villages
  - Retirement villages vs rest homes
  - Inevitability of movement to institutional or hospital care
  - Home maintenance costs and repair needs
  - Home comfort
  - Transport low levels of understanding of around subsidized taxi provision
  - Rate liabilities and rates relief







# Some future changes:

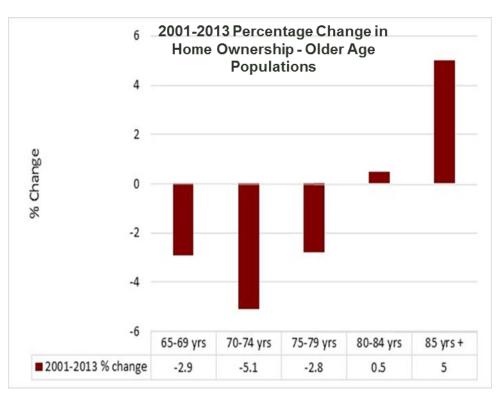
- Older people of the future are not going to have the same experiences or conditions of today's older people.
  - More diversity
  - Increased virtual connectivity with family
  - Reduced direct availability of children to support older people
    - International movement and migration as well as domestic
    - Smaller parent to child ratio
    - Children will be less well-resourced than in the past
  - Impacts of the tenure revolution







# Diverse Older People – Different Trends



### For 80+ yrs

- Ageing at home
- Possibly a small retirement village effect.
- Legacy of home ownership policy and affordable housing

### • For 65-79 yrs:

- Previously renting
- Moving to rental
- Out of private into non-private dwellings







### What Will Be Affected? Lots!

- High, mortgage-free homeownership among older people frames:
  - Retirement incomes policy and settings
  - Health policy particularly:
    - In-home care
    - Home modifications
  - Residential care settings and funding
- Current housing delivery assumes older people have housing wealth:
  - HNZ gives low priority to older people
  - Local government pensioner housing in decline and affordability issues
  - Community housing sector:
    - Does not target older people
    - Paralysed by policy and legislative confusion
  - Retirement village expansion



