

# CARE and NSC SNAP Event 1 June 2016

## Attendees:

Patsy Appleby (Christina Fellowship for disabled), Jan Christie (consumer), Julie (Alzhiemers Society), Chanel Pienaar (Sport Otago), Kelsey Hawlet (Sport Otago), Virginia McCall, Leta, Margaret (Healthcare NZ), Margaret, Angela Poleach (SDHB Mental Health of Older People), Susan Davidson, Moiere Bennet, Margaret Dando (Age Concern), Paul Coffey (DCC), Beatrice Hale, Anna Holmes, Kensie Sutton, Dave Piper (DHB), Renee Hedge (Geneva Healthcare).

## Notes: Page one

### What is a stakeholder?

1. Anyone or organisation who is in involved care and support of the older person. Can be an individual or a group. Can be family members.
2. Organisation providing supplies, funding, maybe client themselves (Level of interest will vary. People responsible for outcomes. Organisations providing support e.g. community support, e.g. DHB, Age Concern, Disability, Alzheimer's. THE INDIVIDUAL (given underlined emphasis)

Healthcare of NZ, DHB, Age concern, Rest Homes, PSS, Budget advice, community law, citizens advice, MOH, church groups, ACC, exercise groups, Christian fellowship for disabled, blind foundation, deaf foundation, arthritis foundation, diabetes foundation, heart foundation, MS Society, Carer support group, mental health providers, funeral providers, St Johns, medical insurance, medic alarm providers, meals on wheels, frozen meal providers, mobility aid providers, driving service, transport services and taxi and bus, council service eg housing and discounts, housing corporation, dental service, epilepsy society, Parkinson, hospice.

## Note page two:

Stakeholder communication and researchers.

### Barriers:

- Reluctance of older person to voice needs
- Not knowing who they are or how to contact
- Geographical distance from researcher
- Never being asked
- Finding correct people to participate
- Transport access
- Understanding language used,
- Intellectual barriers
- Fear
- Unfamiliarity
- Bad past experience,

- Technology can be a barrier,
- Sensitive topics
- Competing interests

Enablers:

- Modern technology – skype conference
- The provider of support being able to tell the older person where to find the research
- Good communication from the networkers e.g. OPEN meetings
- Researcher communication what research is happening and how to participate
- Familiarity with academics

Some notes on research topics – see scan

Note page three:

Contributor: has an interest, involved in, a user/consumer, a provider, an older person, family, a provider, clinical, local body politician.

Everyone – many tiers of stakeholders

Government agencies (DHB, MSK, ACC, MOH, HNZ, MSC), Local government, NGOs, PHO (G.Ps), faith groups, rest homes, retirement villages, health issues, Arts groups, social service agency, sport and recreation, senior citizens, clubs, probus, U3A, Blokes Sheds, etc etc, Family violence, Transport (local govt and private providers), WINZ, budgeting service, home support service, mental health service, legal, nursing organisation, nutrition, all health providers including hospital, home maintenance programme, health home, OLDER PEOPLE

Barriers:

- People have competing interest
- Apathy
- Intellectual barriers
- Fear e.g. would a bus driver come along
- Coming to meet new people
- May have had previous bad experience
- Lots of requests for participants
- Funding

Enablers:

- Meeting, speaking together
- Personal interest
- Time and timing
- Past good experience of research
- Familiarity with academia
- Mutual interest in a topic

- Research what people want

Donna's notes from whiteboard discussion:

What does a stakeholder mean?

- Anyone who is involved in the care and support of the older person
- Degrees of stakeholding. Depends on the situation they are in and interest will vary
- Anyone who has interest, is involved in, is a user
- Board areas: medical, social, money, housing, transport (all things and older person will use or require to live well)

Who are they for older adults?

- See notes above.
- Older people as stakeholders in ageing. They are at the Centre and others around
- Look at economic contribution of older people. Role of volunteering
- Comment: when researchers come to ask seems like they come to find a problem
- Celebration of older people.

Barriers and Enablers: see notes above