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Kia eke kairangi ki te
talkaumatuaranga

Enriching Relations between Landlords and Older Tenants

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Enriching Tenancy Services for Older People

- New Alliances
 - Disability resource centres
 - Age concern
 - CAB
 - Budget services
 - Men's sheds
 - In-home care services
- Providing better by using available subsidies
 - Warm up New Zealand
 - Clean heat – not in Wellington
 - Modification funding - MoH

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Being Responsive

- Online applications - Not easy for older people
 - Work with property managers
 - Work with older people's advocacy groups
- A Different Type of Vigilance
 - Repairs and maintenance
 - Hoarding
 - Financial abuse and scams
- Be willing to change the deal as people age
 - Gardening may need to be done – older people can get a subsidy

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Ways Forward for Realising the Potential of NZs Future Older Tenants

- Good landlord accreditation – Age-Friendly Landlord tick?
- Accessible homes – LifeMark
- ‘Right-size’ stock
- Secure tenancies
 - Investing in social housing partnerships
 - Improved margins
 - Development opportunities
 - Integrated site management
 - Integrated tenant management

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Working Together

- Landlord and Tenant tools
 - Investing in social housing partnerships
 - Repairs and maintenance
 - Integrated site management
 - Integrated tenant management
- Improving soft infrastructure
- Improving hard infrastructure